

## Introduction from Matt Parkinson

Welcome to our Christmas 2021 Newsletter!

With Autumn turning to Winter and the year coming to a close, we take a moment to reflect on the past season and all that 2021 has brought our way. In the face of uncertain times and numerous hurdles, Vinters has proudly gone from strength to strength with many recent achievements and we are thrilled to be ending another year on a successful note.

Having recently celebrated the 16th anniversary of the company and 1 year since our rebrand to Vinters, we have configured new network points in the place where it all began, Sovereign House, and the nearby Telehouse North.

We have grown enormously in the 14 years since we were last in Sovereign House and are delighted to once again have a presence here.

The Marketing team have also been busy visiting several events in person such as BrightonSEO and the B2B Sales & Marketing Expo and are eager to attend more events in the new year to ensure we are always utilising the latest practices.

Further to this, we have continued to shine a light on our astounding colleagues in our Meet the Team blog segments and you can get to know Sam, Jon, and Cameron in our latest entries [here](#).

I am also pleased to announce that, as a result of our continued success, we have opportunities for a Deployments Engineer and an Evening Helpdesk Analyst to join our ranks. Visit our [careers page](#) if you would like to learn more about these roles.

We will be operating as usual during the festive season so please call us on 01622 524200 or email [sales@vinters.com](mailto:sales@vinters.com) if you would like to get in touch.

Merry Christmas from myself and the whole Vinters team.

**Matt Parkinson, Technical Director**





## Celebrating 16 Years as a Company

October marked two important anniversaries for us as we celebrated both 1 year as Vinters, following the rebrand from VooServers, and an impressive 16 years as a company. To mark this achievement, we have extended our network and points of presence into both Telehouse North and Sovereign House, the location where it all began 16 years ago. As we haven't had a presence at Sovereign House for 14 years now, having the building function as a connection point for us was a significant moment which saw us reflect on just how far we've come.



## Fancy some help filling your fridge this Christmas?

To celebrate Christmas we are giving one lucky winner the chance to win a £200 Tesco voucher to fill their fridge for the Christmas holidays! Find out how to enter at the end of our newsletter.



## Attending Events

With the pandemic putting a stop to in-person events, we hadn't been able to attend any since 2020. Luckily, with the easing of restrictions earlier in the year, our marketing team were able to attend BrightonSEO as well as the B2B Sales & Marketing Expo where they absorbed some valuable wisdom that can be applied to our work and the company. The team were also able to attend Microsoft Ignite virtually this year and are hoping to attend it in person next year, alongside Microsoft Build and Oracle OpenWorld.





## Meet the Team Interviews

Vinters wouldn't be Vinters without the fantastic skills, talent, and ambition of our ever-expanding team. As we continue to reach new heights, it's more important than ever to shine a light on the brilliant work of our colleagues. In our ongoing Meet the Team segment that launched this year, we showcase the fantastic faces behind our company, helping you get to know us more.



### Business Administrator, Sam Whitear

With 30 years of experience working in a range of sectors, Sam has brought her expertise to the role of Business Administrator at Vinters for over 3 years now. In one of our latest Meet the Team interviews, Sam takes us on a journey through her diverse career history and talks us through some of the many tasks that she conducts for the company and colleagues.

*"From day one, I felt at home at Vinters. My favourite thing about my role here is keeping everything ticking over, whether that's making sure there is enough hardware equipment or topping up the office refreshments."* - **Sam Whitear, Business Administrator**

You can learn more about Sam and her busy day-to-day by reading the full interview [here](#).



### Operations Manager, Jon Clark

Drawn to a career in the IT industry with a natural affinity for all things technical, Jon first joined Vinters as an Evening Help Desk Analyst back in 2014 and quickly rose up through the ranks. Now working as the company's Operations Manager, Jon looks back on how his responsibilities have evolved over the years and what his favourite moment has been so far.

*"There are numerous aspects of my role that I thoroughly enjoy, however the main stand-out part to me is being able to share my knowledge with the team and assist them in developing their own skills."* - **Jon Clark - Operations Manager**

You can read Jon's full interview [here](#).



## Helpdesk Analyst, Cameron Judge

Having taken the apprenticeship route into employment at Vinters, Cameron provides plenty of information and advice on this in our latest Meet the Team entry. Working as a First Line Helpdesk Analyst, Cameron also reveals what life on the helpdesk is like, what he enjoys most about the role, and how he is capable of swiftly assisting clients in resolving any issues that arise.

*"I found that, with my apprenticeship, I was eased into full-time employment. I felt assured from the very beginning that Vinters would support the learning side of my apprenticeship as well, which gave me a lot of confidence in undertaking my training here."* -

**Cameron Judge, Helpdesk Analyst**

You can get to know more about Cameron and his guidance on apprenticeships by reading the full interview [here](#).

Head over to our blog to keep up with the full series and read some of our other insightful blog entries.



## Growing The Team at Vinters

As the business grows, so does our team! This year, we've welcomed some brilliant new members at Vinters including a second line engineer who helps to ensure the smooth running of our service desk. Keep an eye out for upcoming Meet the Team segments where you can learn more about some of the latest and greatest recruits of our expanding company.

Fancy becoming a part of the crew here at Vinters? We're currently recruiting for a Deployments Engineer to join our projects teams as well as an Evening Helpdesk Analyst who will work on our service desk from 14:30 - 23:00. Take a look at these exciting opportunities and watch out for more vacancies on our [Careers page](#).





## Fill Your Fridge This Christmas!

Just like we did last year, we are giving away £200 worth of Tesco vouchers to one lucky winner!

For the chance to win, head over to our Twitter page [@VintersIT](https://twitter.com/VintersIT) and follow these simple steps:

1. Follow us
2. Like and Retweet our pinned tweet
3. Tag your friends in the replies

**Entries close on Monday 20th December 2021 at midday and the winner will be picked at random. To win, you must be based in the UK and provide an email address to receive the prize in e-form.**

